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## Board of Trustees

Dave Weir, President  
 Ethel Bronson, Vice President  
 Bob LaLanne, Treasurer  
 Duane Atkins, Secretary  
 Danae Willson, Trustee

## CWA staff

Lenore Heffernan,  
 Business Manager  
 Dan Peterson,  
 Operations Manager  
 Peter Turner,  
 Office/IT

## Board meetings

Board meetings are generally held at 8:30 am on the third Tuesday of each month in the offices of Camano Water Association, located at 82 W. Monticello Drive, Camano Island.

Members are encouraged to attend. Call the office at (360) 387-9136 to confirm the date and time.

## Come to the annual membership meeting

All Camano Water Association (CWA) members are invited and encouraged to attend the annual membership meeting, **9:30-11 am on Saturday, November 7, 2015.**

The meeting will be held at Camano Water Association, 82 W. Monticello Drive, Camano Island.

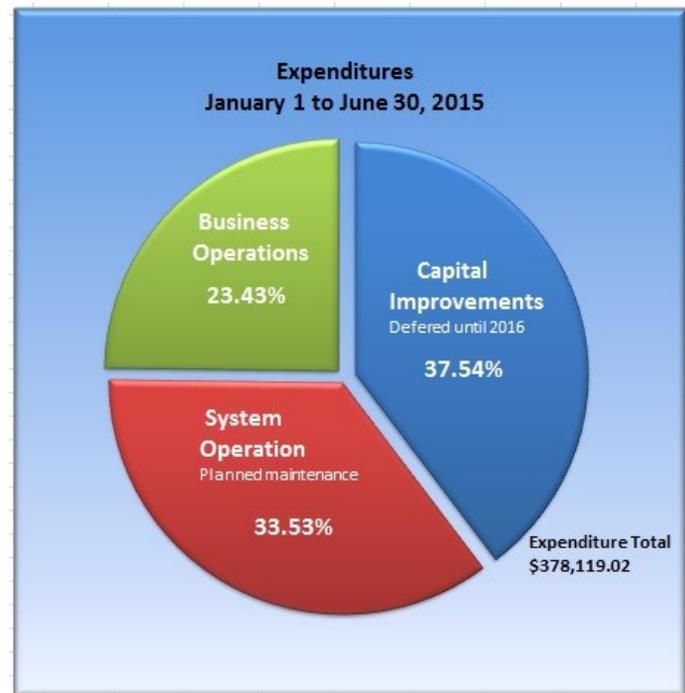
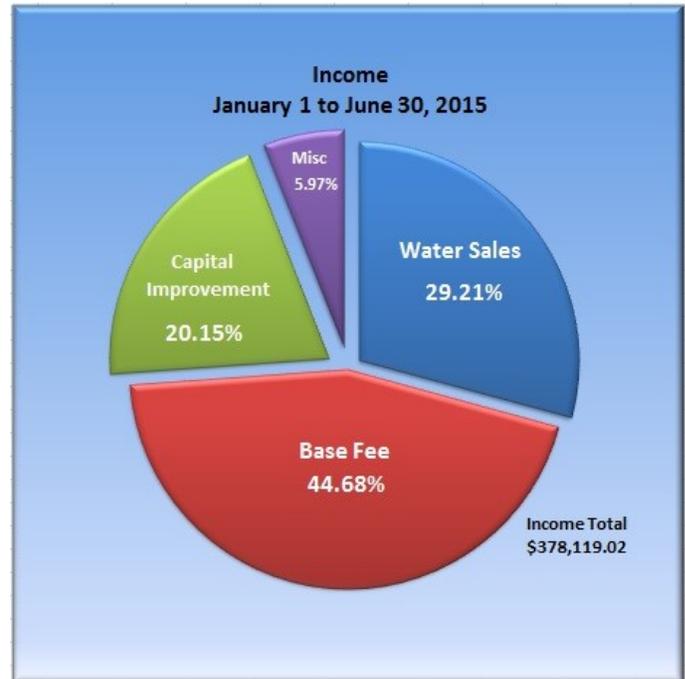
See more details in the meeting notice included with this mailing.

Agenda items include:

- ◆ Treasurer's report
- ◆ Capital improvements
- ◆ Planned maintenance
- ◆ Future projects
- ◆ Company goals
- ◆ Board elections

If you cannot be present, please use the ballots and proxy provided with this mailing.

For more information, email [info@camanowater.com](mailto:info@camanowater.com) or call (360) 387-9136.



These charts show Camano Water Association income and expenditures for January to June 2015. Learn more at the annual membership meeting on Saturday, November 7.

## Cross-Connection Control program will prevent water contamination



*This hose resting in chemical-laden water could get into a property's drinking supply and then into the CWA public water supply. This will be prevented with the CWA Cross-Connection Control program launching soon.*

Imagine a home that has a plumbing connection between its fish pond and its drinking water. Under certain conditions, such a cross-connection can lead to dangerous "backflow," in which contaminated, non-potable water from the fish pond not only infiltrates the homeowner's private drinking supply, but also gets into the public drinking water supply. If this were to happen, the impact on public health could be devastating.

To prevent such hazardous cross-connections and backflow, this winter Camano Water Association (CWA) will launch one of its biggest projects to date: the Cross-Connection Control program, which is required by state and federal law.

As part of this 10-year project, CWA will install a backflow prevention device such as the

double-check valve assembly (DCVA) on all water meters in the CWA service area. This device will protect the water supply for all CWA customers. Higher priority will be given to properties that have a non-potable water system such as a:

- Swimming pool
- Hot tub
- Water fountain
- Pond
- Irrigation or sprinkler system

When your property is scheduled for the work, you'll be notified at least five days in advance, and the work will take less than three hours.

This project is being paid for with the Capital Improvements fee on your bimonthly water bill.

For more information, please visit [www.camanowater.com](http://www.camanowater.com), or contact CWA at [info@camanowater.com](mailto:info@camanowater.com) or (360) 387-9136.

## Members eligible for a leak adjustment once every five years

Even though you receive a water bill every other month, CWA reads your water meter at the end of each month. Any member properties showing higher-than-normal water usage receive a courtesy letter alerting you that there might be a leak. This letter will include a simple way to check if you have a leak.

If you indeed have a leak, and if it's on your side of the meter, you can request a leak adjustment, available to members once every five years.

To qualify for a leak adjustment, have the leak fixed and then provide CWA with your repair receipts, along with a

letter requesting a leak adjustment. The Water Usage portion of your bill can be reduced according to CWA Policy #3310, Service Repairs.

You can find the CWA Policy Manual on the CWA website at [www.camanowater.com](http://www.camanowater.com). On the site, click the **Policies** tab, scroll down to **Policy Manual**, and then click **3000 Series: Membership**. Page through the membership policies until you get to **Policy #3310**. Continue scrolling until you reach Section V, Special Meter Readings and Credit for Leak Adjustments.

You can also contact the CWA office for a copy of the policy.

Learn how to automate your water bill payments at [www.camanowater.com](http://www.camanowater.com).

## CWA prepares for disasters

Preparing for unforeseen events that could interrupt the flow of clean and safe water to Camano Water Association (CWA) customers is an important responsibility. Disaster preparedness includes having an emergency electrical generator and backup wells and reservoirs ready to deploy at a moment's notice.

You probably still recall the big rain and windstorm in late August, which not only ended the long and hot dry spell, but also left most of the region without power for more than 24 hours.

Throughout this power outage, CWA staff worked tirelessly, activating the emergency generator — along with many other tasks — to keep the water flowing to all customers during an already difficult weekend.

With winter coming, there is always the possibility that circumstances beyond our control could adversely affect water services. However, CWA continues to do everything it can to prepare for emergencies and keep clean and safe water flowing to its customers.



*Seven large trees fell around the Camano Water Association treatment plant during the August 29 storm. While the storm did not damage CWA systems or structures, it could have been much worse. CWA prepares for disasters, and encourages CWA customers to do the same.*

## Committed to safety and water security

Working proactively to ensure water security, employee safety, and emergency preparedness, the CWA Safety Committee has recently completed the following projects:

- Ensuring that safety signs, cones, and flashing amber lights are in place to alert residents when water company work is being done along the roadways.
- Coordinating with the fire department to develop a pre-fire plan.
- Developing a system map book and assembling the Material Data Safety Sheet (MSDS) binder for chemicals used on site. Both of these can be quickly accessed by emergency crews.

The CWA Safety Committee also plans and prepares for emergency situations including storms, snow, road closures, accidents, and earthquakes to help ensure employee and community safety as well as customers' water supply. For more information about these efforts, contact CWA at [info@camanowater.com](mailto:info@camanowater.com) or (360) 387-9136.

## Just in case: Preparing your home for an emergency

Just as CWA readiness allowed clean water to flow uninterrupted during the August emergency, CWA water customers should also be prepared for the unexpected.

Store at least three days' worth of water for emergencies. Plan for one gallon per person per day for drinking, food preparation, and hygiene.

Also collect three days' worth of food, medications, pet supplies, and other critical items for either sheltering in place or an evacuation.

Check on your neighbors, and see if you can help others who might need a little extra assistance assembling their emergency supplies.

**Make sure the CWA office has your current phone numbers and email address.**

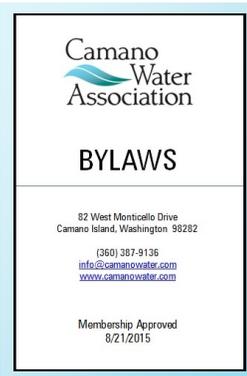


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**Ballots and  
meeting agenda  
inside**

## New bylaws are now approved



This summer, Camano Water Association (CWA) members reviewed a revised set of the CWA bylaws — the rules under which CWA is governed — and cast their ballots as to whether they should be adopted.

All CWA members, that is, property owners in the CWA service area, were eligible to vote. Twice the number of ballots were cast than are typically submitted in the annual board elections.

An overwhelming 91 percent (233 votes) voted Yes, along with 24 No votes and five ballots returned without a vote. Therefore, the new bylaws were approved by the members and officially went into effect on August 21.

Find the newly adopted bylaws at [www.camanowater.com](http://www.camanowater.com). Click the **Policies** menu, and then under **Bylaws**, click **Camano Water Association bylaws**. You can also request a copy of the bylaws from the CWA office or stop by and pick one up.

## Members invited to get involved

Many thanks to CWA members Pat Metz and Mike Writer who counted votes on the bylaws approval. CWA greatly appreciates their contribution of effort.

Like the vote-counting, CWA has participation opportunities throughout the year when members can help with an easy one-time stint of just a couple hours. For example, CWA has periodic mailings when members can help with labeling and stamping.

Members interested in becoming involved in the governance of our water company are invited to consider serving on the Board of Trustees, a dedicated and friendly group. Trustees accept the responsibility of ensuring the integrity of our system today and into the future. Board elections are held every October, with results announced at the annual membership meeting the first Saturday in November.

Whether interested in short-term or longer-term opportunities, please contact the CWA office for more information.

**CWA: Flowing quality drinking water to people in the Camano Country Club area.**